



August 26, 2020

Subject: Alternative Services Delivery Framework from Department of Developmental Services Directive providing and claiming for Non-Residential Services during State of Emergency

Dear Students, Families, Care Providers, and Group Homes,

The COVID-19 pandemic has changed the way we provide services to our students. Since April 2020, our staff has been creative and innovative in providing remote services delivered via zoom, teachable, telephone calls, in person at the student's home, and in a community setting. We have also delivered needed supplies and have been preparing to eventually resume programming at St. Madeleine Sophie's Center.

The Framework of Alternative Services provided by the Department of Developmental Services outlines that we must provide programming with a person-centered focus. Further, service alternatives or modifications must be informed and driven by the student receiving services. These services will be initially based on the providers self-certification. *

As of September 1, 2020, all students must be enrolled in classes via zoom, teachable, and/or be in communication with their Case Manager or the Manager of their Department. If you are unable to enroll in online classes for any reason, please let us know and we will help you manage the technology, or we can work with you on alternatives to meet the person-centered focus.

We are in the process of providing in-person services at St. Madeleine Sophie's Center and will have more information regarding this offering in mid-September 2020, however guidelines will continue to restrict how many students we can have on campus until the State and County have lifted all restrictions. Students and families will be notified via a phone call and/or email when they can return to their program safely.

St. Madeleine Sophie's Center is taking every safeguard and following all guidelines to keep all parties safety.

If you are not planning to take Alternative Services or in person services, please notify us right away! That way we can meet and determine your enrollment and program needs at St. Madeleine Sophie's Center.

Your participation and involvement in Alternative Services, In-person Services, and Virtual Programming opportunities is necessary for our programs to continue.

If you have questions, please call and speak to your Case Manager and/or the Manager of your program.

Stay safe and we hope to see you soon.

Warm regards,

Debra Emerson, MBA
Chief Executive Officer

*Footnote: July 17th, 2020 DDS Directive